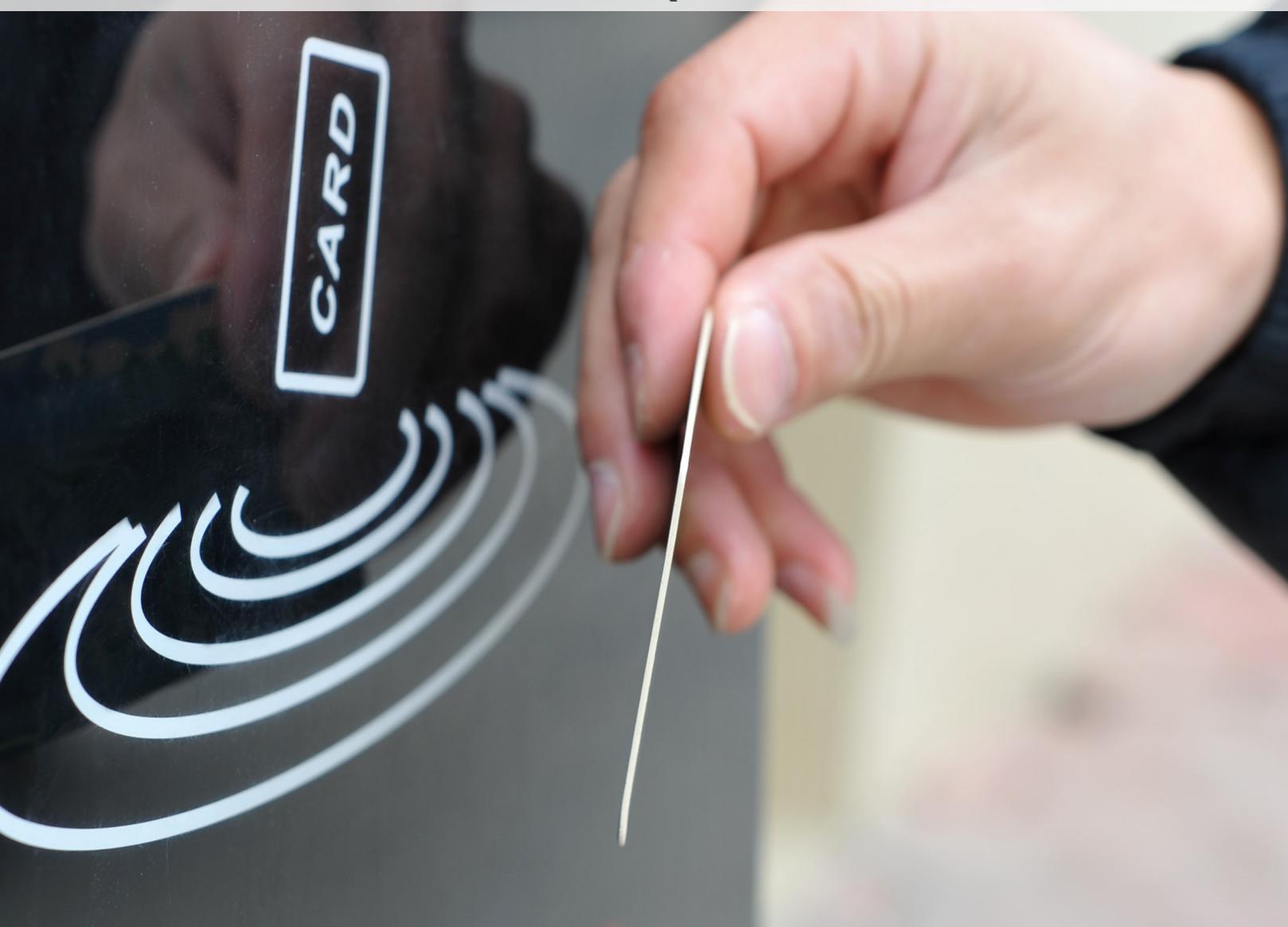




CONTRACTPARKER

P
Parking

PARKINGHQ® SUITE BUSINESS



ParkingHQ® ContractParker - Season Parking made easy and efficient

Season parking tickets offer highest convenience for those of your customers who frequently go in and out of your (office) car parks for a sustainable period of time. However, obtaining such a ticket in the past was an inconvenient burden, hindering widespread success. Furthermore, administration of contracts, parking card production and invoicing/billing was a labour-intensive, costly process. Now, thanks to ilogs and ParkingHQ ContractParking, season tickets can be easily booked online, and your back office, administrative workflows are optimized, automated and yet more flexible. And so is your invoicing/billing process. Pure convenience. Pure efficiency. You like it, your season parking customers like it.



PARKINGHQ[®] CONTRACT PARKER

SEASON PARKING MADE EASY AND EFFICIENT

MAIN FEATURES



-  Internet Sales Channel for private and corporate customers: responsive user interface, ready for smartphones, tablets and browser
 -  Backoffice administration: Workflow-driven contract- and document management
 -  Multi Tenant
Multi Language
 -  Flexible administration of products and rates (flat rate, business pools, staff parking, pay-per-use) managed by integrated tariff/rate engine
 -  Automated recurring invoice generation

-  Standard APIs to connect your car park management system, 3rd party sales channels and financial accounting system
 -  PCI compliant integration of online payment methods
 -  Entry/Exit identification: ISO-magstripe, license plate, RFID, NFC, long-range tags, HDI
 -  Flexible database - collecting valuable customer profiles and transactions
 -  Target marketing based on integrated campaign management
 -  Comprehensive reporting with simple dashboards showing all generated figures (top selling products, customer details, revenues)

CUSTOMER EXPERIENCE

The image illustrates the customer experience through a tablet and three smartphones. The tablet shows a 'My profile' dashboard with a navigation bar including 'User data', 'Addresses', 'Drive-In-Ids', 'Orders', 'Reservations', 'Parking contracts' (selected), and 'Frequent Parker'. Below is a table of parking contracts:

Id	Parking area	Access type	Start date	End date	State	Actions
7875	Parking Garage (P3)	QR Code	01 Apr 2016 00:00		Active	<button>Actions</button>
7072	ParkingDeck (P1)	QR Code	01 Mar 2016 00:00	31 Mar 2016 23:59	Cancelled	<button>Actions</button>

The three smartphones show the mobile booking process:

- Smartphone 1:** Displays contract choices. One option is "Main Garage, Monthly contract without reduction" starting on 01 May 2016 for €55.00, with a "Book now" button.
- Smartphone 2:** Shows license plate recognition for Drive-In-Id selection. It lists a "B KW 716" plate and a "Custom License Plate" input field containing "K ILOGS 4". A note says "To use another Drive-In-ID for entry, please select the desired Drive-In-ID here." and a "Continue" button.
- Smartphone 3:** Displays the final booking confirmation. It includes acceptance checkboxes for terms and privacy, a billing address for Mr. James L. Hockaday, and a summary table of the booking details. The table shows:

Description	Price (incl. VAT)
1x Parking contract, May 2016 PIE Hyatt Regency O'Hare/ Main Garage -> Monthly contract without reduction	€ 55.00
Net amount:	€ 46.22
VAT 19%:	€ 8.78
Total amount:	€ 55.00

 A green "Binding booking" button is at the bottom.

Parking without hassle of paying every time

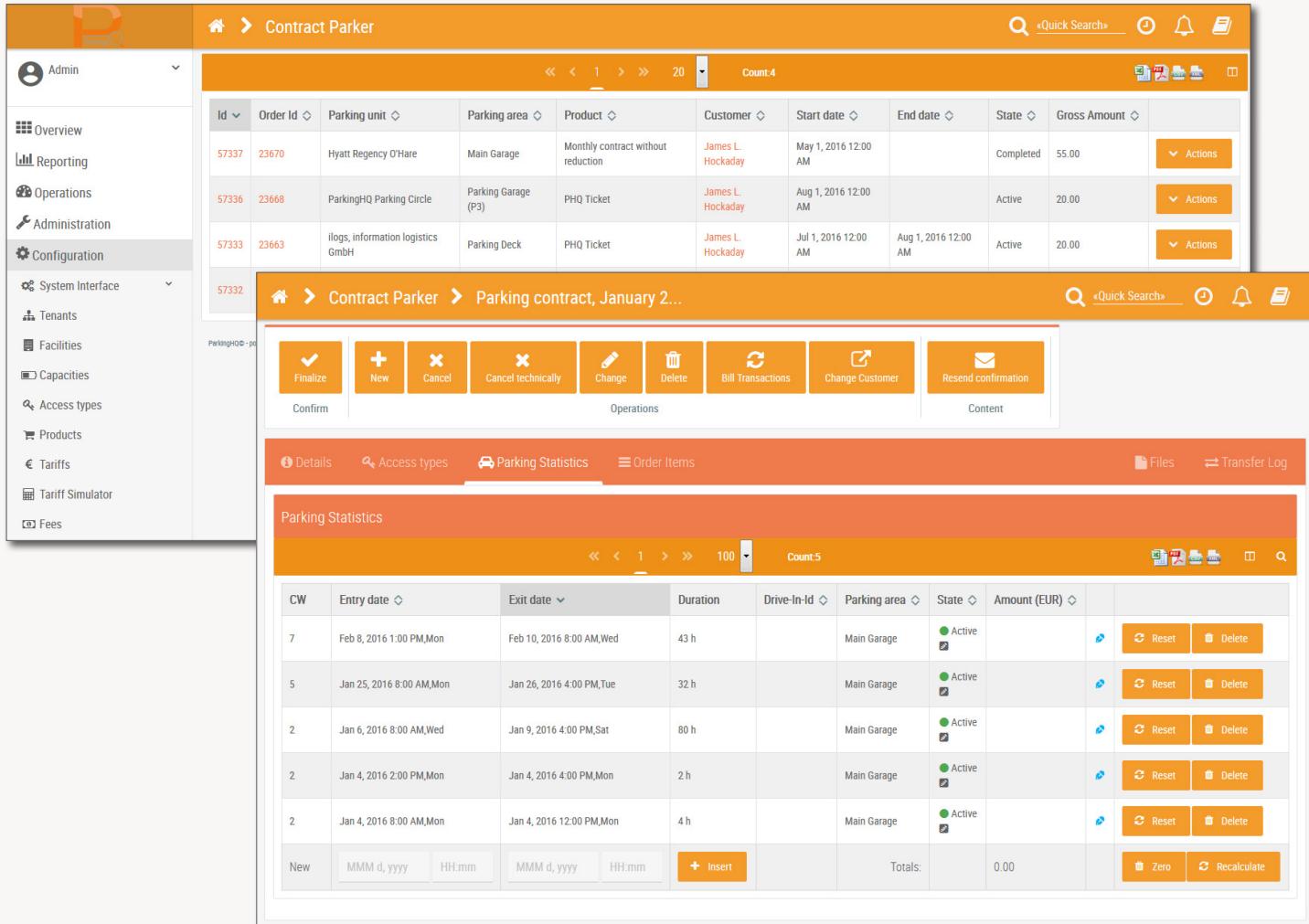
Customer self service 24/7 hours
(user profile, booking request, contract changes, cancellation)

Electronic invoice (download from user profile)

Selection of favorable individual identification media

ADMINISTRATION PORTAL

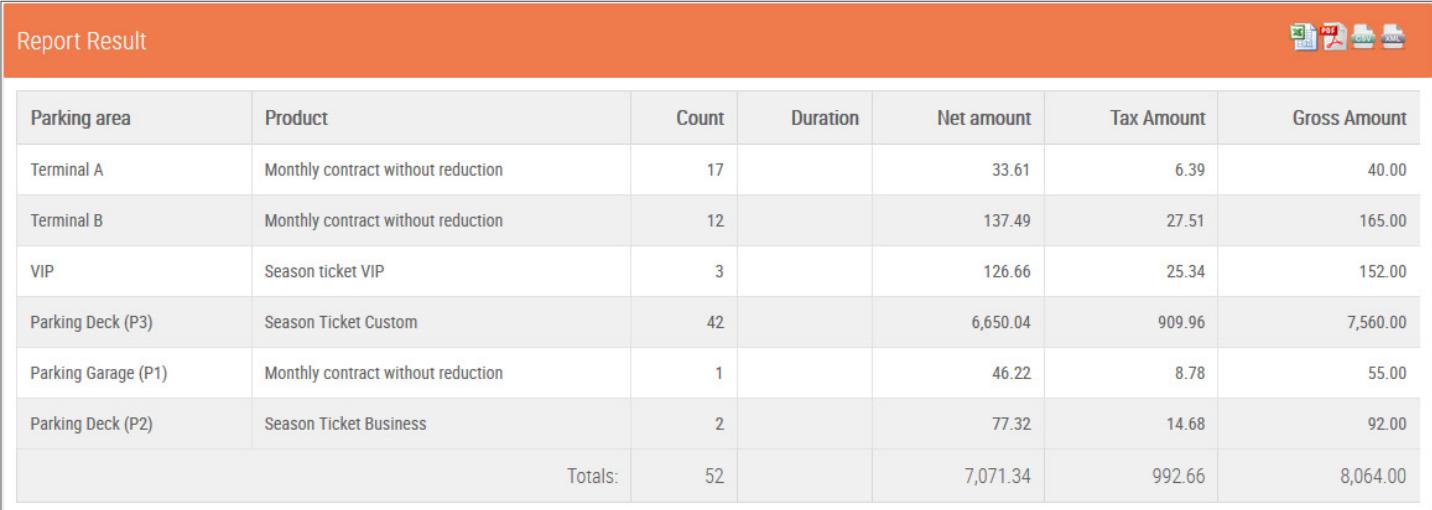
 Operate and optimize your contract management with a strong backend web-application and integrated workflow engine



The screenshot shows the Contract Parker module. On the left, a sidebar menu includes Admin, Overview, Reporting, Operations, Administration (selected), Configuration, System Interface, Tenants, Facilities, Capacities, Access types, Products, Tariffs, Tariff Simulator, and Fees. The main area displays a list of contracts with columns: Id, Order Id, Parking unit, Parking area, Product, Customer, Start date, End date, State, and Gross Amount. Below this is a detailed view of a parking contract for James L. Hockaday, showing buttons for Finalize, New, Cancel, Cancel technically, Change, Delete, Bill Transactions, Change Customer, and Resend confirmation. At the bottom, there's a Parking Statistics section with a table showing entries, exits, duration, and totals.

CW	Entry date	Exit date	Duration	Drive-In-Id	Parking area	State	Amount (EUR)		
7	Feb 8, 2016 1:00 PM,Mon	Feb 10, 2016 8:00 AM,Wed	43 h		Main Garage	Active			
5	Jan 25, 2016 8:00 AM,Mon	Jan 26, 2016 4:00 PM,Tue	32 h		Main Garage	Active			
2	Jan 6, 2016 8:00 AM,Wed	Jan 9, 2016 4:00 PM,Sat	80 h		Main Garage	Active			
2	Jan 4, 2016 2:00 PM,Mon	Jan 4, 2016 4:00 PM,Mon	2 h		Main Garage	Active			
2	Jan 4, 2016 8:00 AM,Mon	Jan 4, 2016 12:00 PM,Mon	4 h		Main Garage	Active			
New	MMM d, yyyy	HH:mm	MMM d, yyyy	HH:mm			Totals:	0.00	

 Precise interpretation of revenue streams



The screenshot shows a Report Result table with columns: Parking area, Product, Count, Duration, Net amount, Tax Amount, and Gross Amount. The table lists various parking areas and their associated products, counts, durations, net amounts, tax amounts, and gross amounts.

Parking area	Product	Count	Duration	Net amount	Tax Amount	Gross Amount
Terminal A	Monthly contract without reduction	17		33.61	6.39	40.00
Terminal B	Monthly contract without reduction	12		137.49	27.51	165.00
VIP	Season ticket VIP	3		126.66	25.34	152.00
Parking Deck (P3)	Season Ticket Custom	42		6,650.04	909.96	7,560.00
Parking Garage (P1)	Monthly contract without reduction	1		46.22	8.78	55.00
Parking Deck (P2)	Season Ticket Business	2		77.32	14.68	92.00
Totals:		52		7,071.34	992.66	8,064.00

WORKFLOW AND DOCUMENT MANAGEMENT

Graphical process designer

Monitoring of all workflow activities including status alerts

Definition of company organization structure: users, roles, responsibilities and substitutes

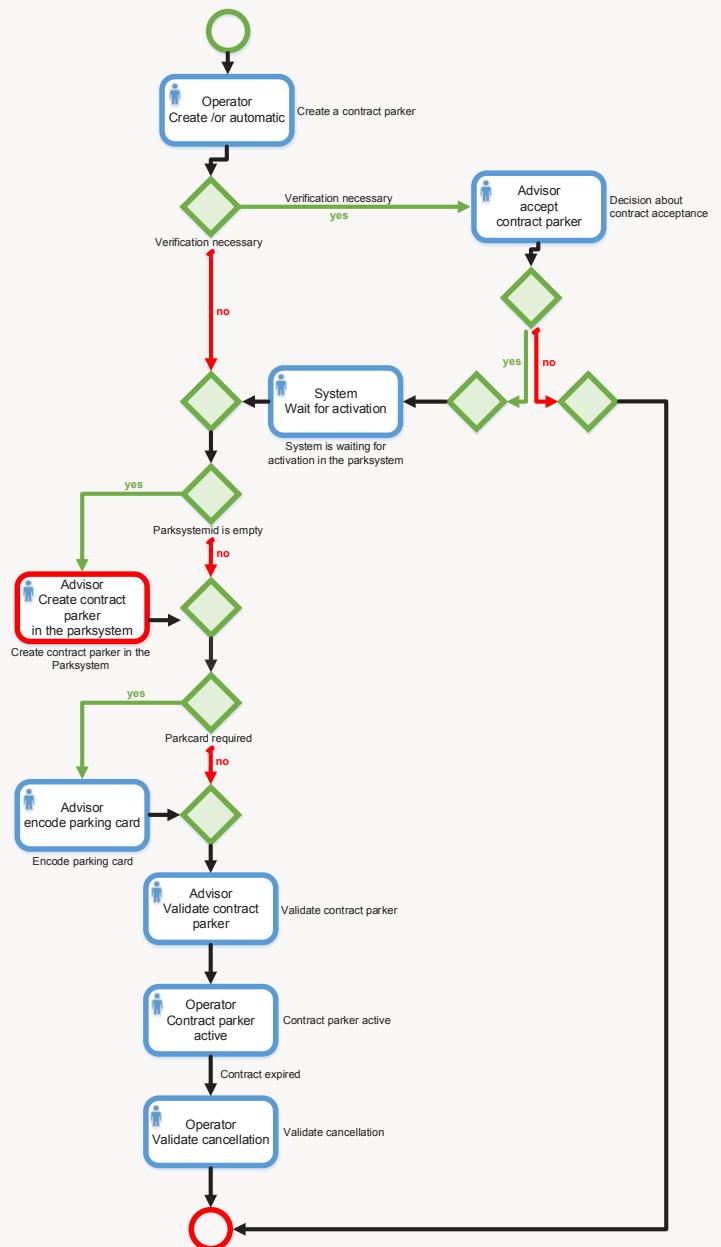
Triggering of system tasks like automatically updating car park information or transferring financial data to accounting system

Processing of assigned tasks based on integrated worklist concept

Escalation mechanism to supervise all assigned tasks closely

Automated generation and audit compliant secure archiving of contracts

Precise dashboards and reports analyzing all operations



SYSTEM REQUIREMENTS

Hosted Server environment

Mail Server

Interface Car Park Management System

Payment gateway for credit card payments, online-banking-methods or alternative payment methods (PayPal)

Interface Financial Accounting System (optional)

REFERENCES



OPG-Center-Parking GmbH
www.opg-parken.de



ParkingYou
www.parkingyou.nl



Würzburger Versorgungs- und Verkehrs GmbH
www.wvv.de



WiPARK Parken GmbH
www.wipark.at



APCOA DK Aarhus Universitetshospital Skejby
www.apcoa.dk/auh



Parking Zürich AG
www.parkingzuerichag.ch

Sunshine Coast University Hospital
www.sunshinecoastuniversityprivate.com.au

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<https://parkinghq.ilogs.com/iPCP/contract/create>

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